

Public Comments Received for Case Number: 2025-00354
Response Tuesday, December 30, 2025

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Monday, December 29, 2025

From: Kellie McLaren
City: Alexandria
State: Ky
Zip: 41001

Comments:

Once again, Bluegrass is wanting to make an extreme insane raise to our monthly bill. They are proposing a 46% raise!!! This is absolutely absurd. Since my time of living on my own and paying bill, I'm never seen a sewage company ask to raise a bill by this much year after year after year. This company has me concerned on if they do continue to do this every year, will we be able to maintain on monthly bills with this request. Last time they did this, they accomplished a small raise, which would be understandable but there is no reason why a company needs to raise a bill by 44%!!!!

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Monday, December 29, 2025

From: Kristen Justice
City: Alexandria
State: KY
Zip: 41001

Comments:

This is an absolutely insane increase. Hardworking families in this neighborhood, like mine, simply cannot afford this drastic of an increase and this consistent of increases as you are trying for. Rate increases as this force us to take money away from daily expenses that our family needs to survive.

And to be frank, any work that has been done on our system- hasn't seemed to help because we can still smell the sewage from two streets away.

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Monday, December 29, 2025

From: Rolan Powell
City: Alexandria
State: KY
Zip: 41001

Comments:

Rate hike is too expensive for the residential income of our neighborhood. I lived in Chicago before here and waste water was never this expensive. I vote NO to the rate increase.

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Monday, December 29, 2025

From: Xavier Gibbs
City: Grants Lick
State: Kentucky
Zip: 41001

Comments:

This is an incredibly unfair and excessive increase in bill rates. There has been zero improvement in water quality or services. All homes in Darlington creek, including mine struggle with extremely hard water and little to no improvement at all. Bluegrass water often sites upgrades to facilities as reasoning for the increase attempt, however a 44% increase is excessive and unfair to all residents that are forced to pay this cost. There is no proof of any improvements or rise in cost on their end. I am fully against their proposed increase or any increase.

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Monday, December 29, 2025

From: Victoria Lawrence
City: Alexandria
State: Ky
Zip: 41001

Comments:

There SHOULD NOT be a ridiculous increase from 78 to 115 a month. There is absolutely no reason for this!!!!!!! Nothing is even changing, and they don't maintain the sanitation plant as is!

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Monday, December 29, 2025

From: Kari Schafer
City: Alexandria
State: KY
Zip: 41001

Comments:

The proposed increase for our sewer service is not affordable for many residents in the community. We have no say or any knowledge of alternatives for service, and this increase creates an undue financial burden.

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Monday, December 29, 2025

From: Christina Huff
City: Alexandria
State: Ky
Zip: 41001

Comments:

This amount of increase is absurd unless the are replacing the whole system. It's an unjustified amount for regular upkeep of the system. This company knew what they were purchasing and seems to be the theme to their purchases.

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Monday, December 29, 2025

From: Melissa Baxter
City: Alexandria
State: Kentucky
Zip: 41001

Comments:

We are disputing the rate increase of almost 50%. It is currently not maintained, and a smaller increase could be considered if was properly maintained to not smell sewage currently within the neighborhood on a daily basis. Unacceptable to increase almost 50% and still smell sewage almost daily every time walk out our front door of our home.

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Monday, December 29, 2025

From: Miranda Baxter
City: Alexandria
State: Ky
Zip: 41001

Comments:

We should not have to have an increase for something that isn't properly maintained. It's already increased a substantial amount from years previous. Use the funds from homeowners payments and maintain it properly, get rid of the smell and backups then reevaluate a potential increase down the road.

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Monday, December 29, 2025

From: Kristina Hendrickson
City: Alexandria
State: Ky
Zip: 41001

Comments:

These rate increases are crazy. There has not been any change with service or anything

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Monday, December 29, 2025

From: Brandon Younciak
City: Alexandria
State: KY
Zip: 41001

Comments:

Bluegrass asking for a 37 dollar increase or 44% increase is insane. I've lived in WV and sewage, water and trash together cost what Bluegrass is trying to charge us. 115 dollars for just sewage is absolutely an outrageous price.

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Monday, December 29, 2025

From: Howard Baxter
City: Alexandria
State: KY
Zip: 41001

Comments:

The rate increase you are seeking is not justifiable. At the current rate of 77.00 usd per month, it's a little crazy. When we first moved in to our home in 2023 the bill was 43.00 usd. No reason sanitation should cost a group of 118 homes more than 60 per month per home. This is nothing more than a company seeking increased profits for the exact same service.

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Monday, December 29, 2025

From: Sabrina Wilson
City: Alexandria
State: KY
Zip: 41001

Comments:

A rate increase this high 2 years in a row is insane. There's no way the price has went up that much. When I moved in 4 years ago I was paying \$45. Now they are proposing over \$100. That's insane in 4 years.

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Monday, December 29, 2025

From: Jason Allyson McCrann
City: Alexandria
State: Kentucky
Zip: 41001

Comments:

We are disputing the insane and enormous rate increase that Bluegrass is proposing for our sewer treatment. They are proposing an increase from \$77.77/month to \$114.00/month, an increase of 47%.

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Monday, December 29, 2025

From: Jeffrey Lang Jr
City: Alexandria
State: Kentucky
Zip: 41001

Comments:

Astronomical hike in rates for no reason, no improvements nothing

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Monday, December 29, 2025

From: Kellie McLaren
City: Alexandria
State: KY
Zip: 41001

Comments:

Once again, we have received yet another letter from Bluegrass wanting to raise our rates. It is absolutely absurd, especially in an economy where these companies know families are struggling, to ask for a 44% raise!!! It is understandable that our sewer system is important but year after year, they are asking for insane increases with what changes? In the summer, we love to take walks in our subdivision and every year, the smell that comes from the sewer system down at the bottom of the street where it is is absolutely terrible. I feel so bad for the homes that are near it. I understand a small increase but at this rate, in a few years with request like this, the bill will be a second mortgage. No other bill for our home is at this much of a rate that they are asking for and they should be ashamed. Do not allow this company to continue this year after year!

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